

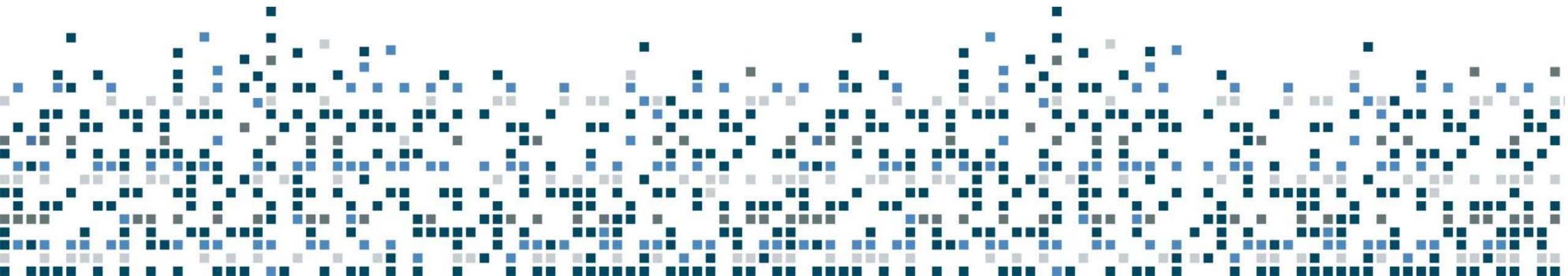


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# DIGITAL360

## Investor Presentation

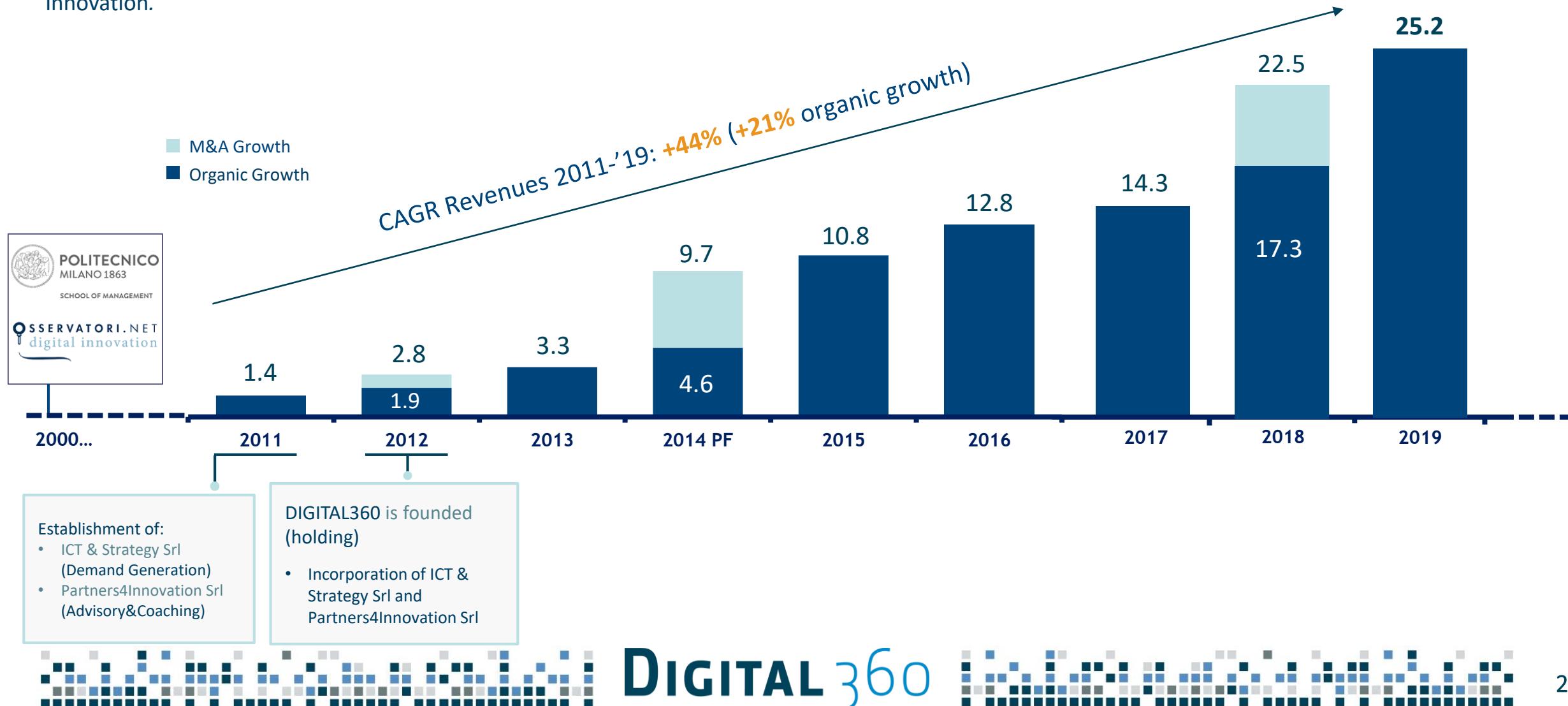
Milan, 1st April 2020



|      |                         |    |
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| III. | Strategic directions    | 15 |
| IV.  | Financials              | 17 |

## History

**DIGITAL360** stems from the experience developed by Politecnico di Milano Professors in the area of Digital Transformation and Entrepreneurial Innovation.



## Vision and Mission

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# DIGITAL 360

EMPOWERING INNOVATION



### VISION

Digital Transformation and Entrepreneurial Innovation - the engine for economic growth and for modernising businesses and public bodies



### MISSION

To help businesses and public bodies understand and pursue their path of Digital Transformation and Entrepreneurial Innovation



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## Business Units



## The Innovation Ecosystem: our Community

### Digital Innovation Supply TECH COMPANIES

- ICT Vendors
- Telcos
- Software Houses
- System Integrators
- Software and Hardware Resellers
- Cloud Providers
- Online Marketing Service Providers
- New Media Agencies
- eCommerce Service Providers
- Startups
- [...]

Over 90,000  
Tech Companies

# DIGITAL 360

The largest community in Italy of tech users & buyers

56 online portals and newsletters

1.8 mln unique visitors per month (*media 2019*)

1st page on Google with more than 45,000 keywords in the Tech sector

2,000 published white papers until 2019, downloaded by more than 29,000 users in 2019

640 events and webinars with 75,000 registrations in 2019

> 490k fans and followers on social media channels (company's accounts and key people's accounts)

124k profiled contacts in 2019 through events, webinars, white papers and contact center

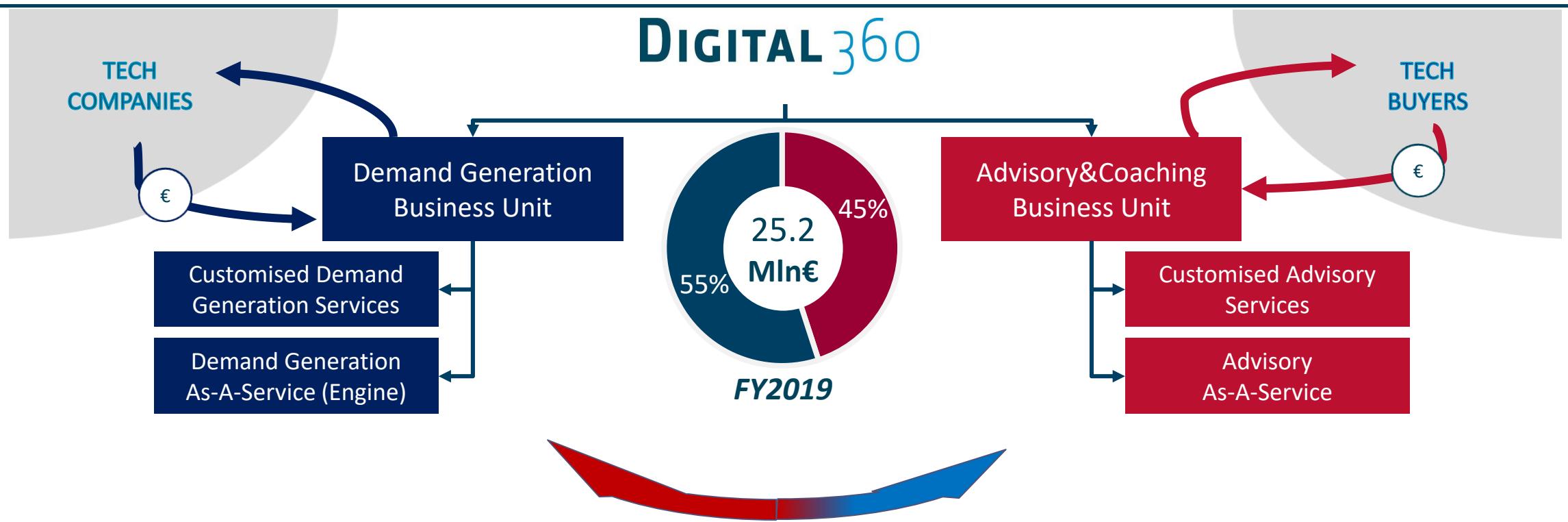
### Digital Innovation Demand TECH BUYERS

- Large Enterprises
- SMEs
- Micro Enterprises
- Independent Professionals
- Public Sector Authorities
- [...]

Over 4 Million  
Tech Buyers

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## Services

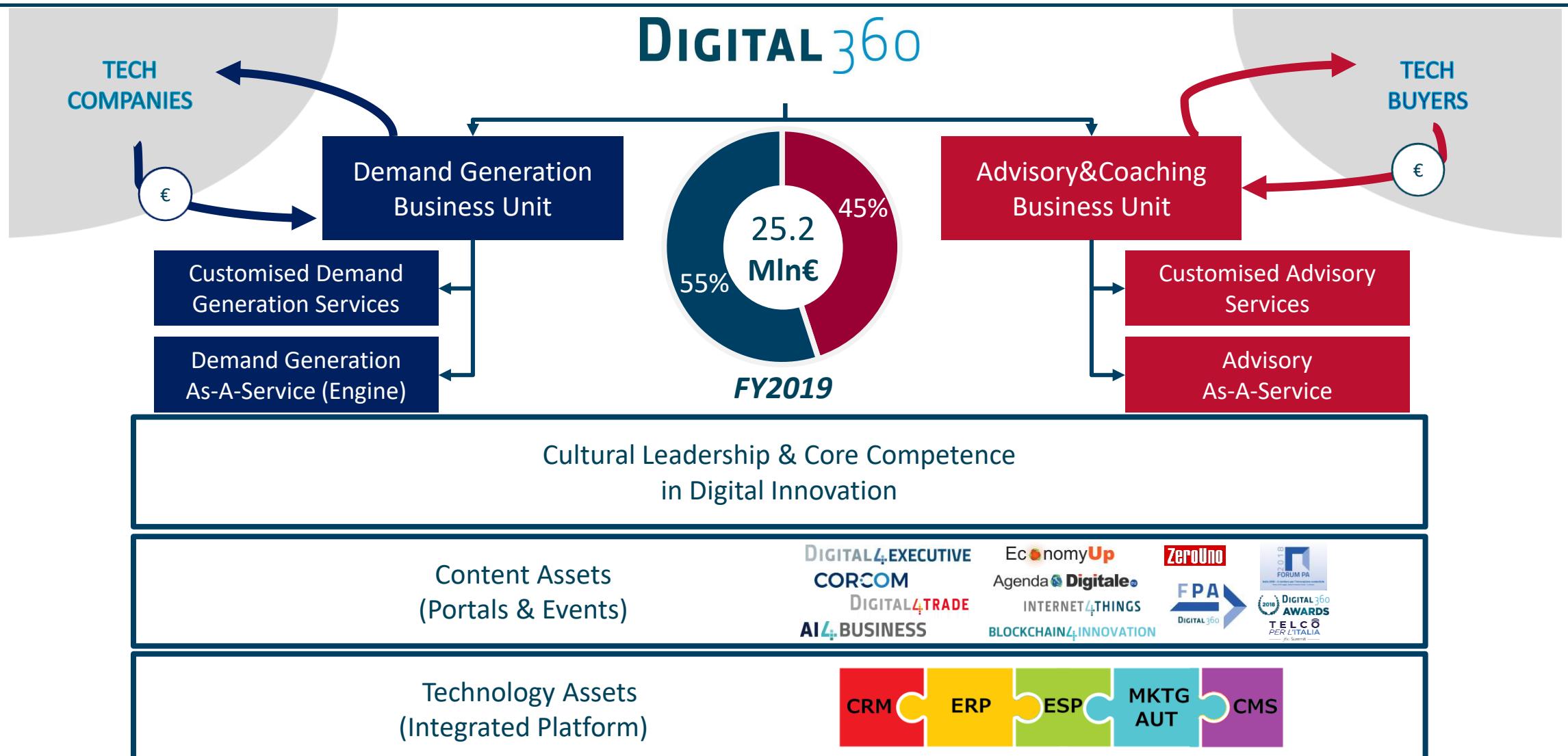


### SYNERGIES BETWEEN BUSINESS UNITS

*Visibility and reputation for advisory and key people and lead generation  
(scalable go2market channel, in particular towards SMBs)  
Professional content for Portals and quality speakers for Events*



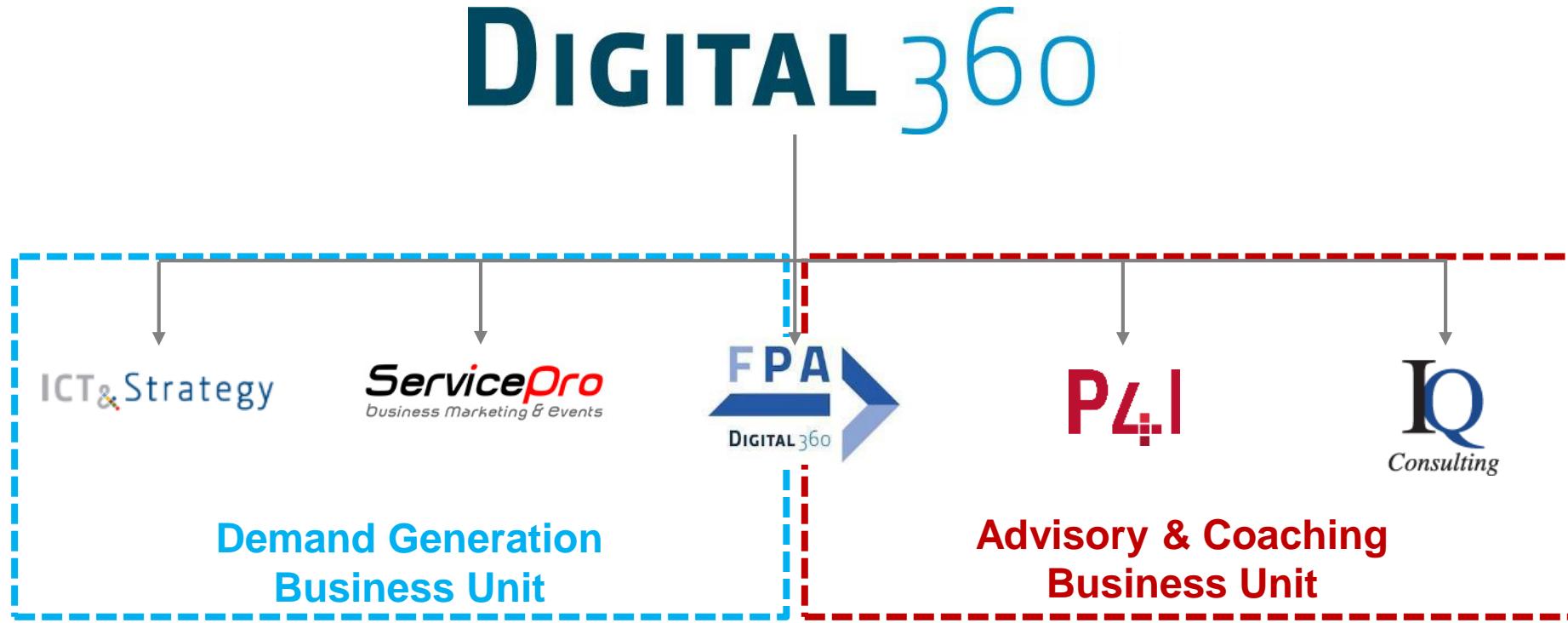
## Core Competences & Strategic Assets



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## Group Structure

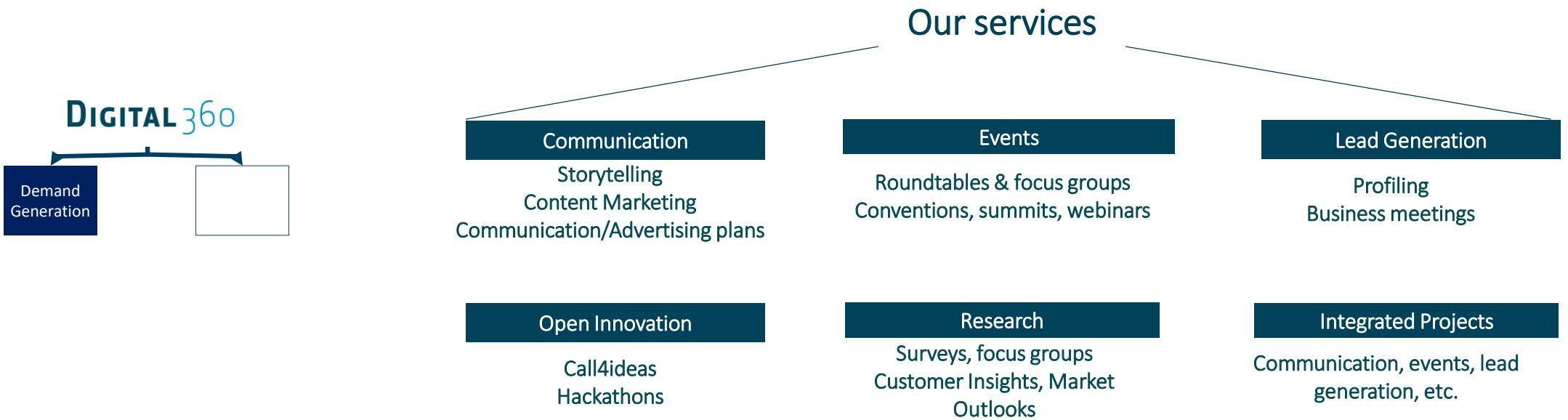
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# Demand Generation

## Customised services



# Demand Generation

## Demand Generation As-A-Service: the Digital Marketing & Sales «Engine»

### 2019 KPI

- Engine sold: 67
- Average Price: 45k€
- Annual (recurrent) value: 3 M€



Online portals and SEO optimised **Content Marketing** and **Social Media** to intercept a qualified audience of technology purchasing decision-makers

Gated content (white papers, webinars, events, etc.) to profile the audience and identify the most interested prospects

Lead nurturing and **marketing automation** tools to identify, nurture and manage leads

Qualifying leads with an internal **contact centre** to generate sales opportunities

### The distinguishing factors

- End-to-end approach, facilitating the integrated management of communication, digital marketing and **lead generation** activities
- «As a service» approach, based on «shared» Specialist teams (Content, SEO, Social Media, Marketing Automation, and Communication Specialists), driving **recurrent revenues**
- Synergies between our unique **technology** and **content assets** (outbound) and those owned by the client (inbound)



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# Advisory&Coaching

## Customised services

### Our practices

**DIGITAL 360**



Advisory Services

IT Governance

Digital Open Innovation

Legal

Information & Cyber Security

Audit & Control e Compliance

Smart Working & HR Transformation

Data Driven Innovation

Smart Operations

Digital Customer Experience

Healthcare Innovation

Source-to-Pay & B2B Transformation

Sport Innovation



CALZEDONIA

canon

coop

CREDIT SUISSE



Iccrea Banca ING DIRECT

insiel

LEROY MERLIN

Manpower

nexive

NUMBER 1  
Supply Chain Innovation

parmalat

PSA PEUGEOT CITROËN

POLIMODA

SELEX

Sisal

Snam rete gas

SOREMARTEC  
GRUPPO FERRERO

ESI  
SQUARE

TOTAL ERG

TUVIA  
LOGISTICS MADE EASY

UniCredit  
Business Integrated Solutions

WÜRTH

ZEISS

ZURICH

[...]



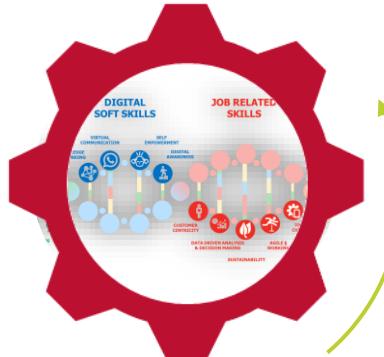
**DIGITAL 360**



# Advisory&Coaching

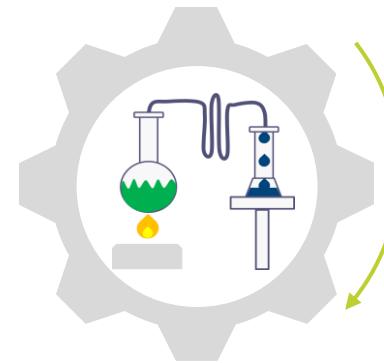
## Advisory&Coaching As-A-Service

### 1. Original Methodologies and Models



The strong links with the University and the customised projects enable the development of original methodologies (Smart Working, Digital DNA, Compliance Dimensions, DigitalB2BTransformation, etc.)

### 2. Engineering the know-how



By leveraging the engineering and systematization of knowledge, our original methodologies evolve into replicable "advisory services"

### 3. Recurring Revenues



An "As A Service" approach designed to provide advisory services and support customers on an ongoing basis, including through the provision of highly specialised profiles and cloud platforms

- 2019 KPI**
- AAS Advisory subscriptions sold: 46 (mainly DPO AAS)
  - Annual (recurrent) value: 1.3M€

### 4. Go-to-market Channel



The Advisory team and its key people can enjoy a high level of visibility on the portals and events offered by the Group, positioning itself as an opinion leader and generating a steady stream of prospects



|             |                             |           |
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## Strategic Directions in 2020

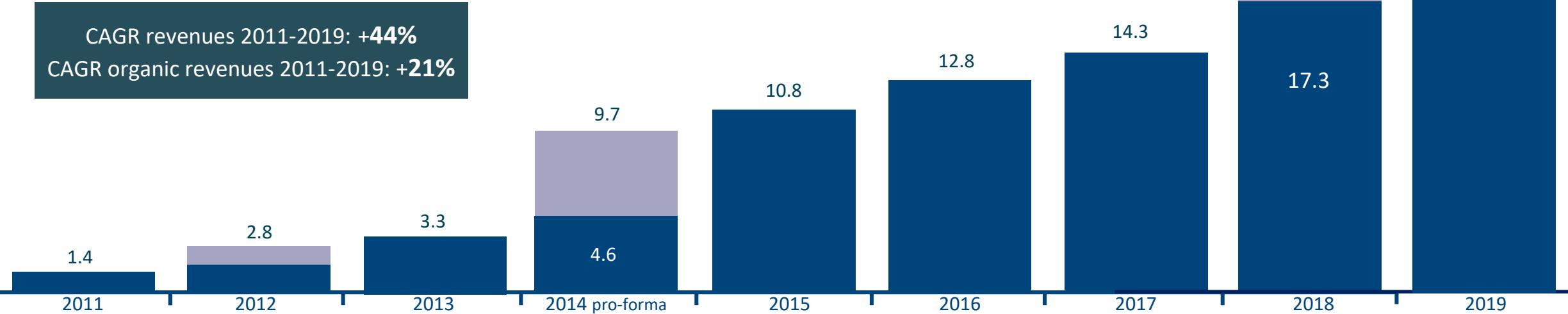
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- 1 Strategic focus on the development of “As-A-Service” packaged solutions, with **recurrent revenues**:
  - **Digital Marketing & Sales Engine** (not only for tech companies but also in other industries)
  - **Advisory-As-A Service**
  - **360DigitalSkill & FPADigitalSchool**
- 2 **M&A**
  - **Integrating the acquired companies** - ServicePro Srl and IQConsulting Srl (Effettodomino Srl is fully integrated and merged into ICT&Strategy, enabling a strong acceleration of the Digital Marketing and Sales Engine model)
  - **Scouting of innovative small tech companies and startups** in particular in these strategic areas: (tech marketing, GRC, software-as-a-service, online portal, etc.), pursuing an “open innovation” strategy
- 3 **Investments in technological platforms**: Artificial Intelligence, Automatic Process Automation, Business Analytics, CRM, Marketing Automation, etc.

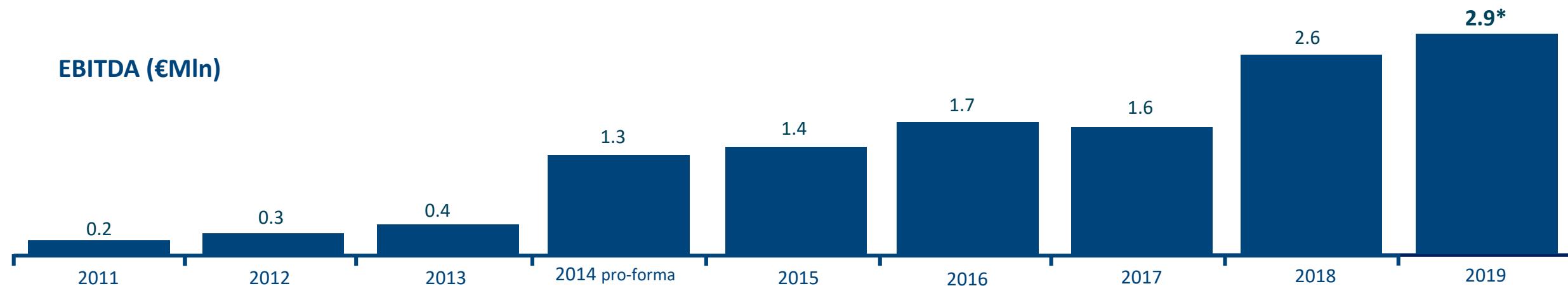
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## Revenues and EBITDA Growth

### Revenues (€Mln)



### EBITDA (€Mln)



\* Data adjusted



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## Financials: Income statement

| Risultati operativi                         | 31.12.18    | 31.12.19    | Delta      |  |
|---|-------------|-------------|------------|--|
| valori in mln di euro                       |             |             |            |  |
| <b>Ricavi complessivi</b>                   | <b>22,5</b> | <b>25,2</b> | <b>12%</b> | Crescita interamente organica in entrambe le Business Unit (+19% A&C, +7% DemGen), grazie alla nuova offerta di servizi "Digital As-A-Service"   |
| <i>EBITDA</i>                               | 2,6         | 2,5         | -1%        |  |
| <b>EBITDA Adjusted</b>                      | <b>2,6</b>  | <b>2,9</b>  | <b>13%</b> | EBITDA Adjusted evidenzia i risultati economici al netto dei costi straordinari una tantum, pari a 380 mila euro, sostenuti nell'anno per realizzare il piano di riorganizzazione e ristrutturazione di alcune società del gruppo. |
| <i>EBIT</i>                                 | 0,4         | 0,1         | -79%       |  |
| % Ebit / Ricavi complessivi                 | 1,7%        | 0,3%        |            |  |
| <b>EBIT Adjusted</b>                        | <b>1,1</b>  | <b>1,2</b>  | <b>9%</b>  |  |
| % Ebit Adjusted / Ricavi complessivi        | 5,1%        | 4,9%        |            |  |
| <i>Utile netto</i>                          | -0,2        | -0,4        | 165%       |  |
| % Utile netto / Ricavi complessivi          | -0,7%       | -1,8%       |            |  |
| <b>Utile netto Adjusted</b>                 | <b>0,59</b> | <b>0,72</b> | <b>23%</b> | (*) I dati di EBIT e Utile netto Adjusted sono riclassificati senza tener conto degli ammortamenti delle differenze di consolidamento, oltre che dei costi straordinari "una tantum"   |
| % Utile netto Adjusted / Ricavi complessivi | 2,6%        | 2,9%        |            |  |



## Financials: Financial statement

| Stato Patrimoniale Riclassificato             | 31.12.2018  | 31.12.2019  | Variaz.     | Variaz. %  |  |
|---|-------------|-------------|-------------|------------|--|
| valori in mln di euro                         |             |             |             |            |  |
| <b><i>Immobilizzazioni</i></b>                |             |             |             |            |  |
| <i>Attività materiali</i>                     | 0,5         | 0,5         | 0,0         | n.s.       |  |
| <i>Attività Immateriali</i>                   | 9,8         | 9,3         | -0,5        | -6%        |  |
| <i>Attività finanziarie</i>                   | 0,1         | 0,1         | 0,0         | n.s.       |  |
| <b>Totale Immobilizzazioni</b>                | A           | 10,4        | 9,9         | -0,5       | <b>-5%</b>   |
| <b><i>Capitale Circolante Netto (CCN)</i></b> |             |             |             |            |  |
| <i>Crediti commerciali</i>                    | 8,3         | 9,4         | 1,1         | 13%        | Incremento legato ai maggiori ricavi (+12%)  |
| <i>Debiti commerciali</i>                     | -3,4        | -3,1        | 0,3         | -8%        |  |
| <i>Altre attività / passività</i>             | -1,1        | -0,7        | 0,4         | -33%       |  |
| <b>Totale Capitale Circolante Netto (CCN)</b> | B           | 3,8         | 5,6         | 1,8        | <b>48%</b>   |
| <b><i>Capitale Netto Investito (CNI)</i></b>  | <b>A+B</b>  | <b>14,2</b> | <b>15,5</b> | <b>1,2</b> | <b>9%</b>  |
| <b><i>Mezzi propri e mezzi terzi</i></b>      |             |             |             |            |  |
| <i>Patrimonio Netto</i>                       | 8,6         | 8,0         | -0,5        | -5%        |  |
| <i>Posizione Finanziaria Netta</i>            | 4,6         | 6,3         | 1,7         | 38%        | L'incremento risente in maniera significativa del pagamento di Vendor Loan (1.2M€). Al netto di questa spesa straordinaria, l'incremento sarebbe del 17%. Una parte dell'incremento si attribuisce inoltre alla riduzione di crediti tributari |
| <i>Altri fondi</i>                            | 1,0         | 1,0         | 0,0         | 1%         |  |
| <b>Totale mezzi propri e mezzi terzi</b>      | <b>14,2</b> | <b>15,3</b> | <b>1,3</b>  | <b>9%</b>  | La variazione riflette (i) i cash flows operativi positivi (+1.4M) (ii) il saldo (-1.2M) dei Vendor Loans e (iii) gli investimenti fatti (-1.9M)   |



# DIGITAL 360

EMPOWERING INNOVATION

**Andrea Rangone - CEO Digital360**

*Milan, 1st April 2020*

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